

# TRIBAL ACCREDITATION SUPPORT INITIATIVE



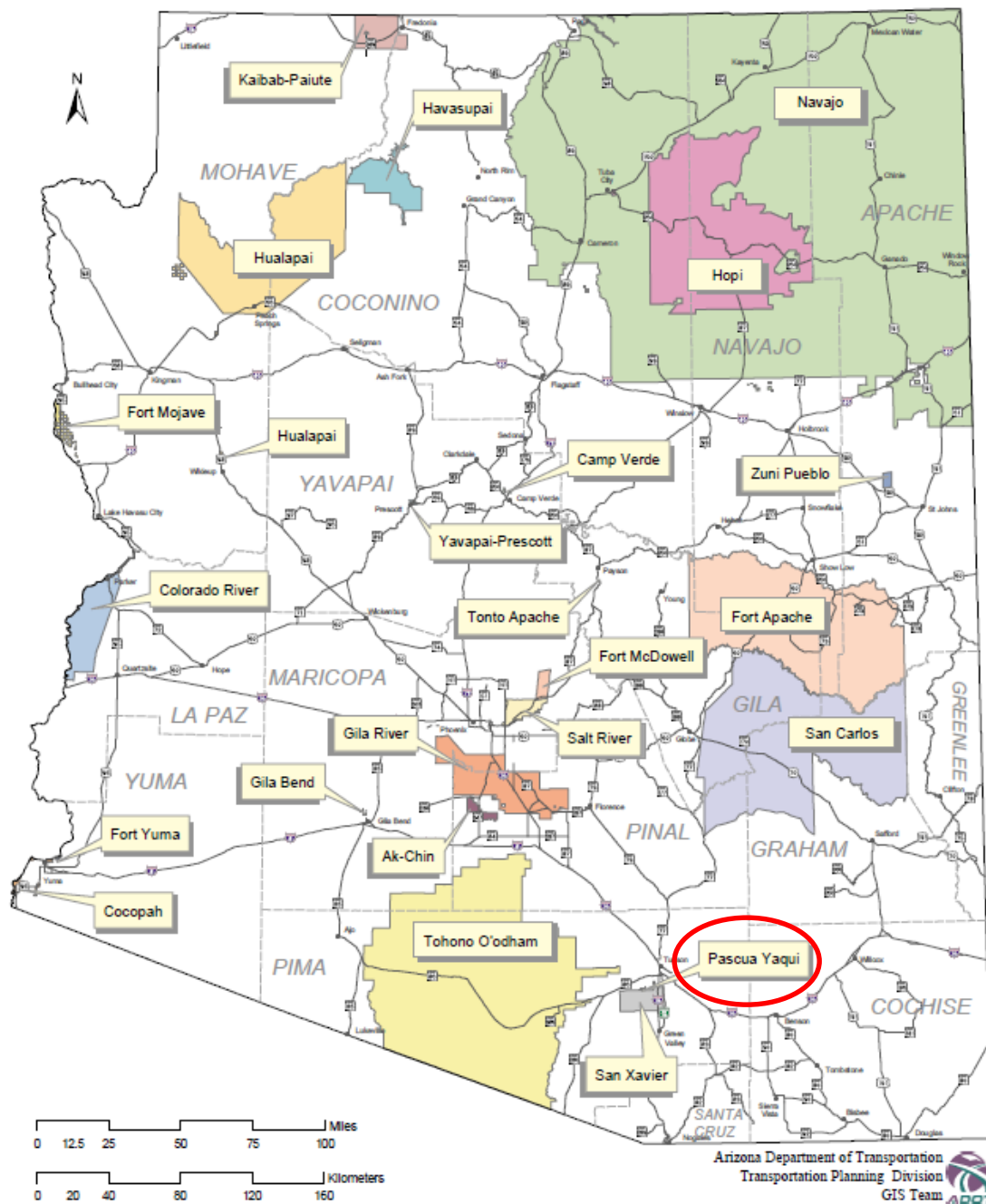
November 4, 2016

# Pascua Yaqui Tribe

- Federally Recognized Tribe in 1978
- Enrolled population: 19,079
- Approximately 8,500 live in Yaqui Communities in AZ
- Employs 863 government employees within 22 tribal departments



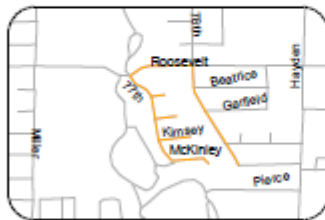
# American Indian Reservations



# 8 traditional communities in Arizona

Pascua Yaqui Tribe  
Arizona Communities

Penjamo (Scottsdale)



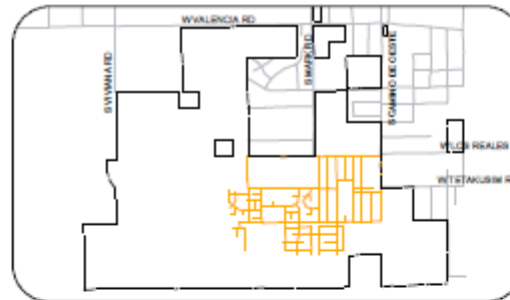
High Town (Chandler)



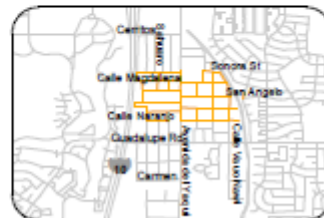
Coolidge



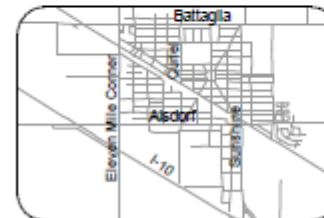
## Pascua Pueblo



Guadalupe



Eloy



Yoem Pueblo (Marana)



Old Pascua



Barrio Libre



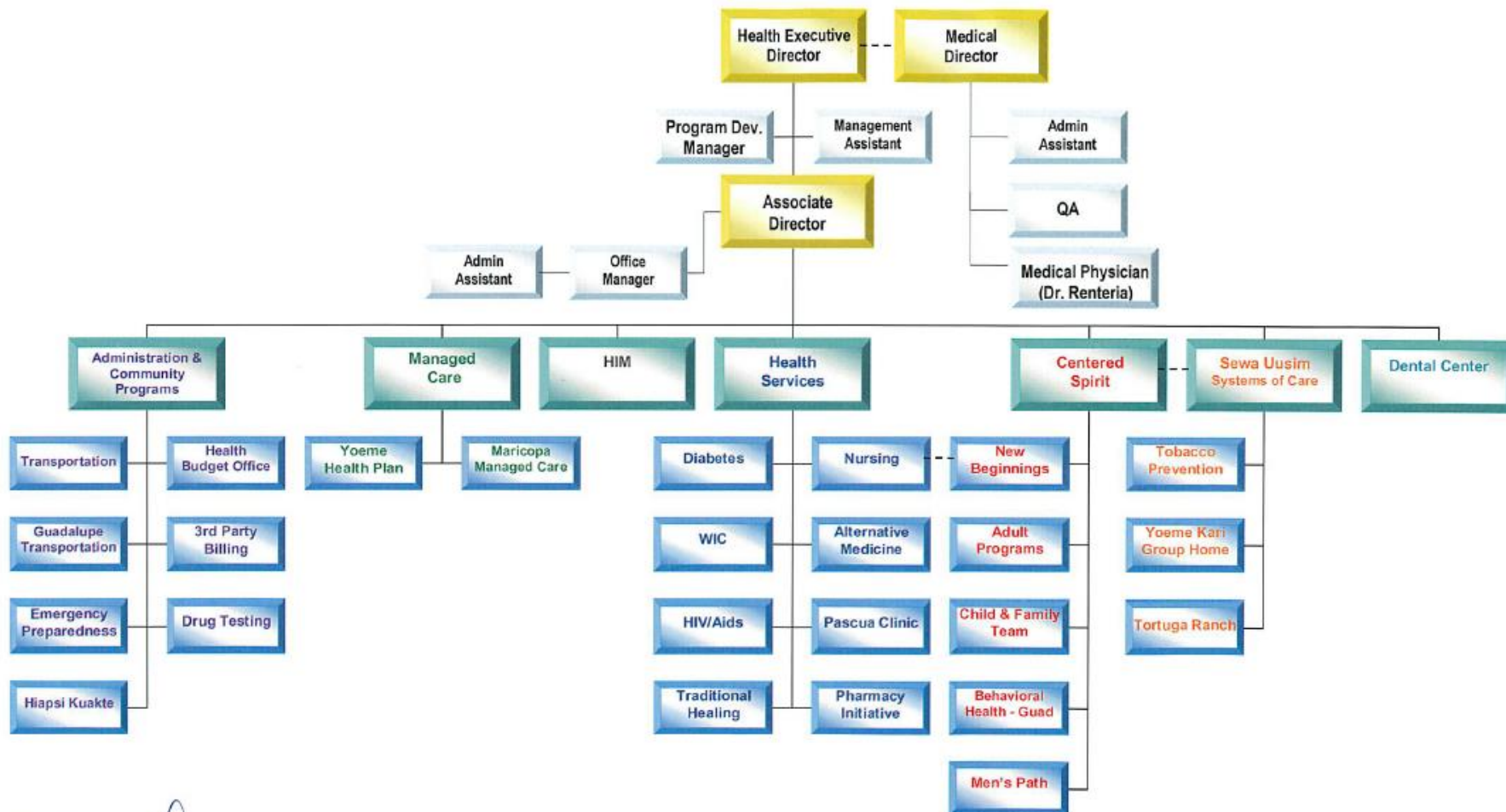
# Pascua Yaqui Health Services Division (PYHSD)

**VISION:** To operate a quality health service system accessible and responsive to tribal members

**MISSION:** To promote the highest possible standard for health and well-being within our communities

- Currently manages over \$30 mil from federal, state, tribal and private funds
- Approximately 300 employees

**PASCUA YAQUI TRIBE**  
**HEALTH SERVICES DIVISION – FY 2014-15**



  
 Executive Director, Health Services Division

10/30/14  
 Date

  
 Tribal Chairman

11/5/14  
 Date



# PYHSD Continued

## Two separate Annual Funding Agreements

- Indian Health Service (IHS) Phoenix Area for Maricopa County
- Tucson Area

In 1980, IHS established managed care plan

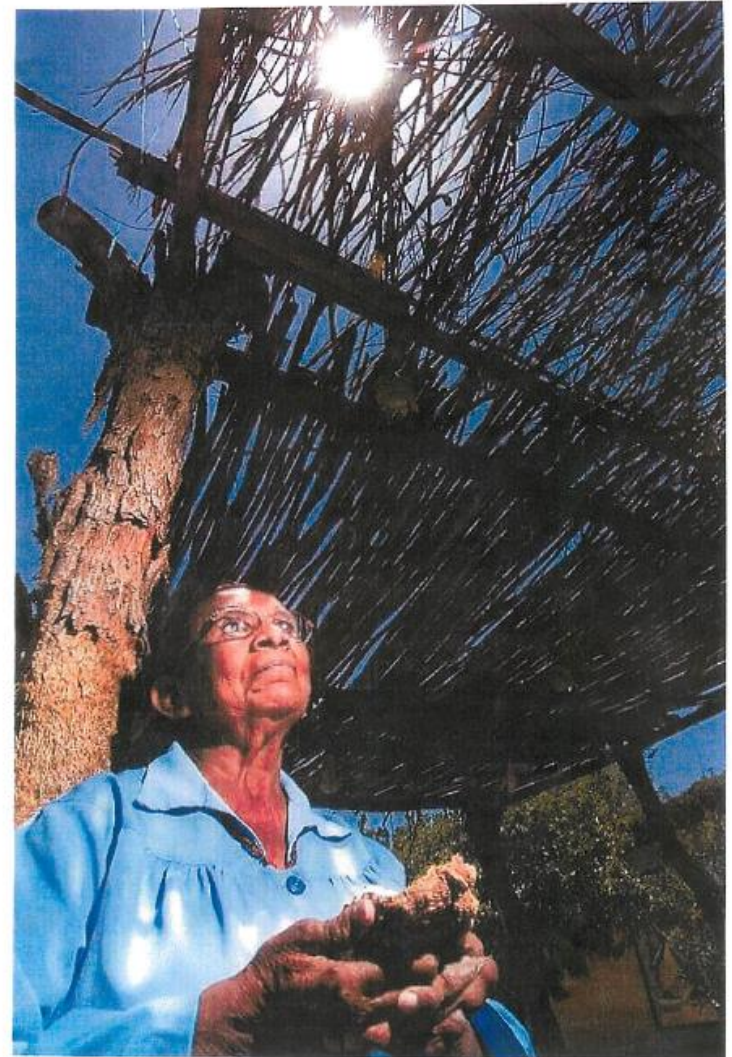
## PYHSD-run programs

- Community health nursing, diabetes management, prevention programs, alternative medicine, traditional medicine, and dental services

## PYHSD-run State programs

- WIC, Teen Pregnancy, HIV, ALTCS, behavioral health

Reservation-based methadone clinic and drug court interventions



*"The Hiaki way of health...knowing our herbs and food...if we didn't eat we were not well. Respecting one another, honoring, caring, and praying. We truly believe in prayers and ceremonies to heal our selves and family." Dolores Flores 1-20-06.*

# PYHSD Continued

In FY 2011, Tribe assumed management of managed care plan

- Remodeled and enlarged reservation clinic
- Added pharmacy and specialty care clinic
- Access to urgent care centers throughout Tucson
- 24/7 pharmacy services at CVS





# Collaborations & Partnerships

- El Rio Health Centers
- Pima County Health Department
- University of Arizona – Native American Research Center within School of Medicine, College of Public Health, Southwest Environmental Health Sciences Center
- Arizona Department of Health Services
- Inter Tribal Council of Arizona



# Pre-Accreditation Experience

## Established accreditation committee

- Trainings: Inter-Tribal Council of Arizona, NIHB, Public Health Institute (PHI), Red Star Innovations, and PHAB Documentation training
- Split Standards and Measures among committee members
- Gathering documents for Standards and Measures
- Re-analyzed readiness for accreditation

## Community Health Assessment

- Document completed October 2016
- Survey administered in 2013, results in Final CHA Document

**GOAL: Application submitted by January 2017**

# Lessons Learned:

## Community Health Assessment (CHA)

- Leadership and stakeholder buy in throughout the entire process
- Document EVERYTHING
- Staffing and Defined Roles
- Clear understanding of the data and its limitations
  - Our defined “community” was not truly represented by the data

# Lessons Learned:

## Community Health Improvement Planning (CHIP) & Strategic Planning (SP)

- Skilled facilitator working before, during, and after the planning sessions
  - Successful CHIP and SP process
- Leadership engaged throughout the planning sessions
- Creating a mission/vision for the CHIP/SP
- Diverse group of participants during the planning sessions
  - Food! Helps motivate participants to attend the entire session

# Proposed Project Summary

## Implement an integrative Performance Management System for the PYHSD

- Consultant will work with the Performance Management Committee to assist in finalizing and implementing the Performance Management Plan and dashboard/platform of our choosing

## Disseminating CHA, CHIP, and SP

- Printing costs of CHA, infographics, other materials as needed for dissemination
- Equipment needed to disseminate CHA, CHIP and SP to internal and external stakeholders





# The Big Picture

## Benefits of accreditation:

- Sustain tribal values in the management of the health care delivery system
- Demonstrate accountability within all health programs
- Improve performance to improve health outcomes
- Strengthen the workforce to provide better service
- Increased funding opportunities

